

# 2016 St. Ladislav AWE Survey



**The following pages provide information regarding the St. Ladislav Church Survey conducted in Sept 2016. There were 684 responses to the survey.**

Parishioners and Guests were asked to respond to a series of statements and to offer ways to improve the respective area. There were categories where parishioners elected not to respond. Some people elected to only identify their age or years of attendance at St. Ladislav.

83 people identified themselves as Guests in the Survey

The youngest person to respond was Age 5 and the oldest was Age 94.

Average Age of a St. Lads Parishioner is 58.1 years old. ( based on the average of 684 responses )

The number of years in the Parish ranged from <1 year to 40 years. The average yrs of St. Lads participation was 17.35 years

351 people only circled numbers and made no remarks, therefore no additional feedback was provided

69 people made no comments but requested a copy

52 people made comments and requested copies

212 people made comments without requesting copies

Many comments were made about Fr. Snyder's Homilies and the positive impact on them.

## 7 Key Survey Statements

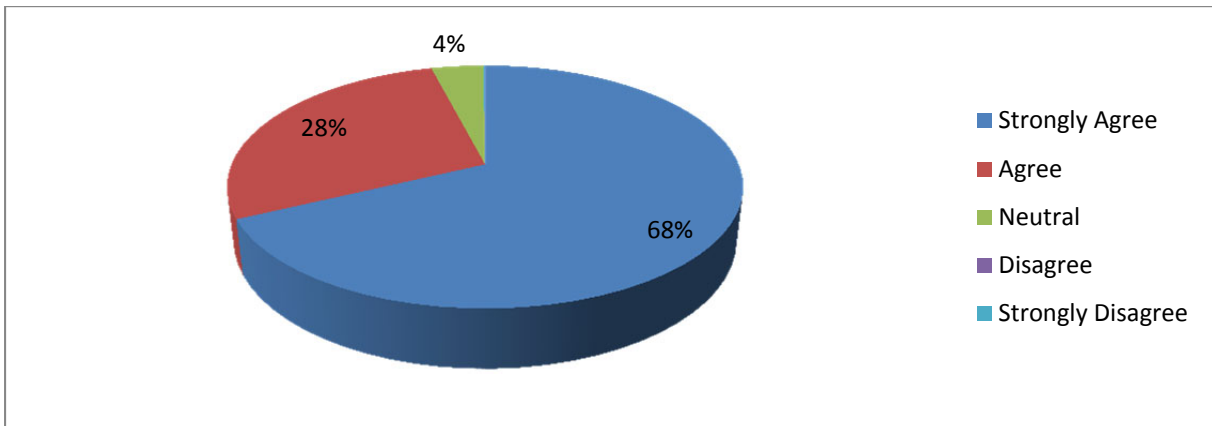
1. When I celebrate Liturgy here at St. Ladislav Parish I feel like I am part of a ‘warm’ Faith Community.
2. Parish Leaders do an excellent job of communicating with me in regards to:
  - a. Activities and Events
  - b. Volunteer Opportunities
3. I feel like I belong here at St. Ladislav Parish.
4. I am warmly greeted when I celebrate Liturgy here at St. Ladislav Parish.
5. I have the opportunity to share my gifts of time, talent, expertise and wisdom here at St. Ladislav
6. I am personally invited to attend events, functions and celebrations here at St. Ladislav
7. Would you recommend St. Ladislav to your family and or friends?

These above items will be broken out in detail in the following pages.

I am a parishioner here at St. Ladislav Parish because ( check all that apply) out of 684 opportunities

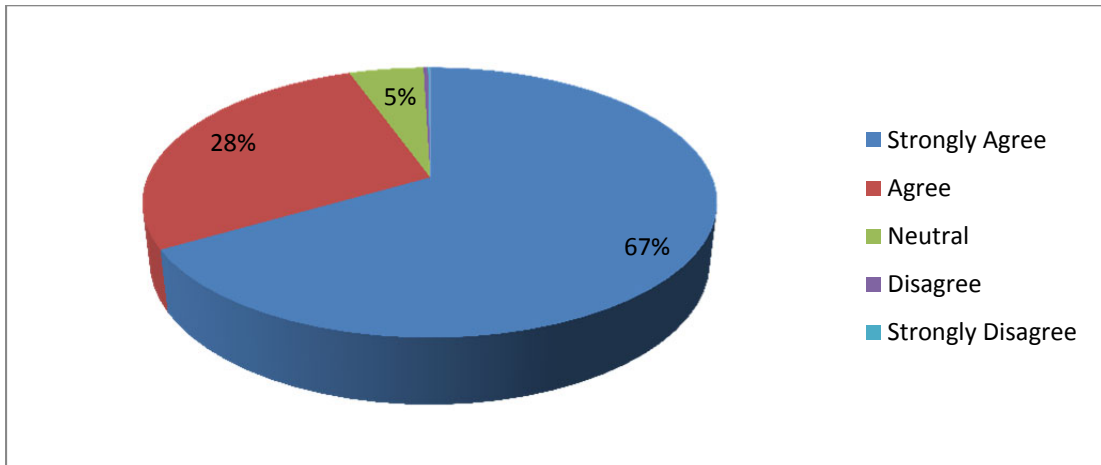
- It is my geographic parish 397 responses
- The location is convenient 389 responses
- Mass times are convenient 379 responses
- I like the leadership 451 responses
- I like the liturgies 465 responses
- I feel welcome here 497 responses
- Some of my best friends are here 160 responses
- My spiritual Needs are Met 449 responses
- There are opportunities for me to be meaningfully involved in the parish. 340 responses

1. **When I celebrate the Liturgy here at St. Ladislav, I feel like I am part of a “warm” Community.**



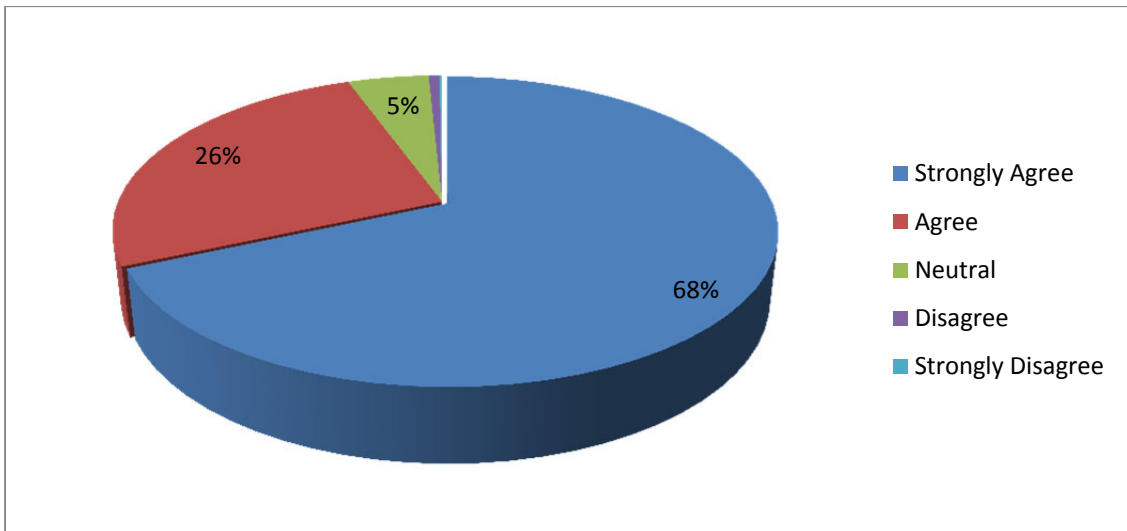
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 455            | 188   | 26      | 0        | 1                 |

**2a. The Parish Leaders do an excellent job of communicating with me in regards to Activities and Events**



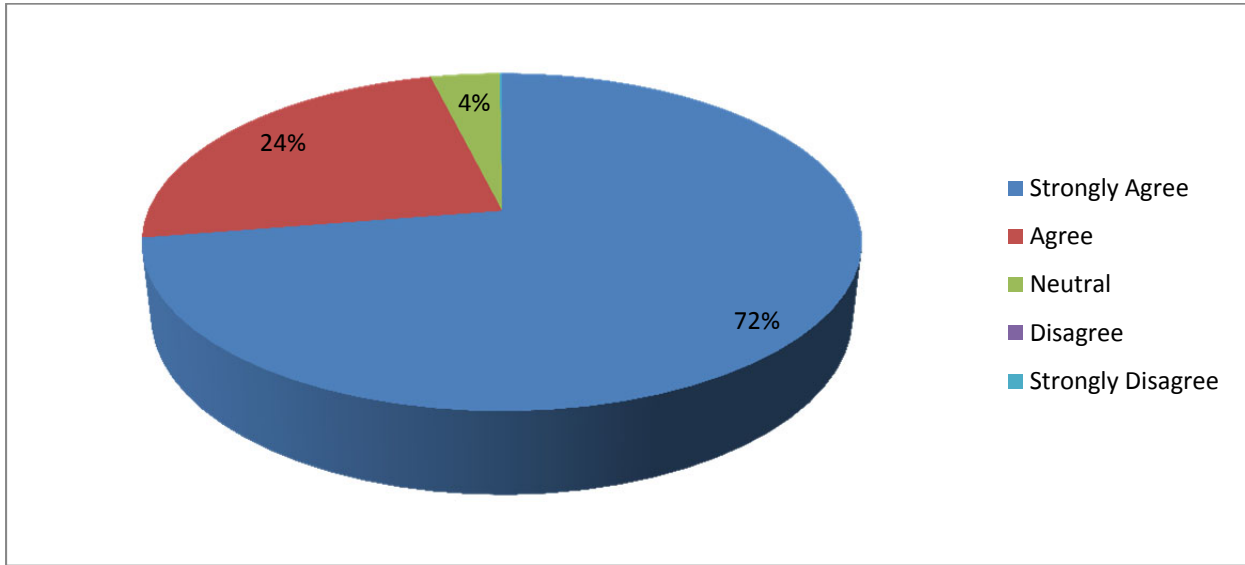
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 439            | 184   | 33      | 2        | 1                 |

**2b. Parish Leaders do an excellent job of communicating with me in regards to Volunteer Activities**



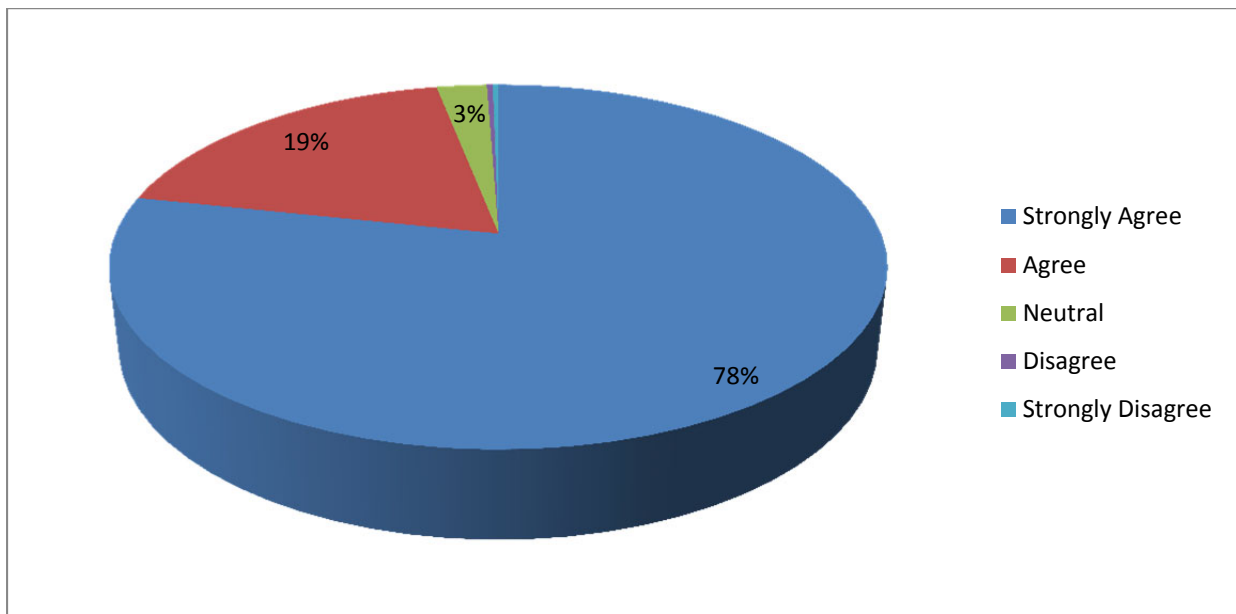
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 433            | 165   | 30      | 4        | 1                 |

### 3. I feel like I belong here at St. Ladislav Parish



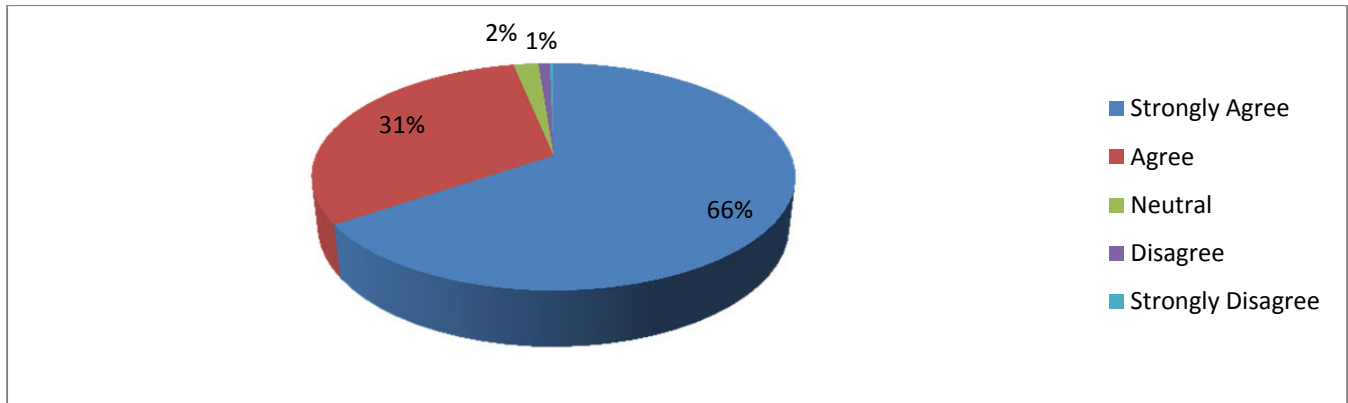
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 489            | 160   | 25      | 0        | 1                 |

### 4. I am warmly greeted when I celebrate Liturgy here at St. Ladislav Parish



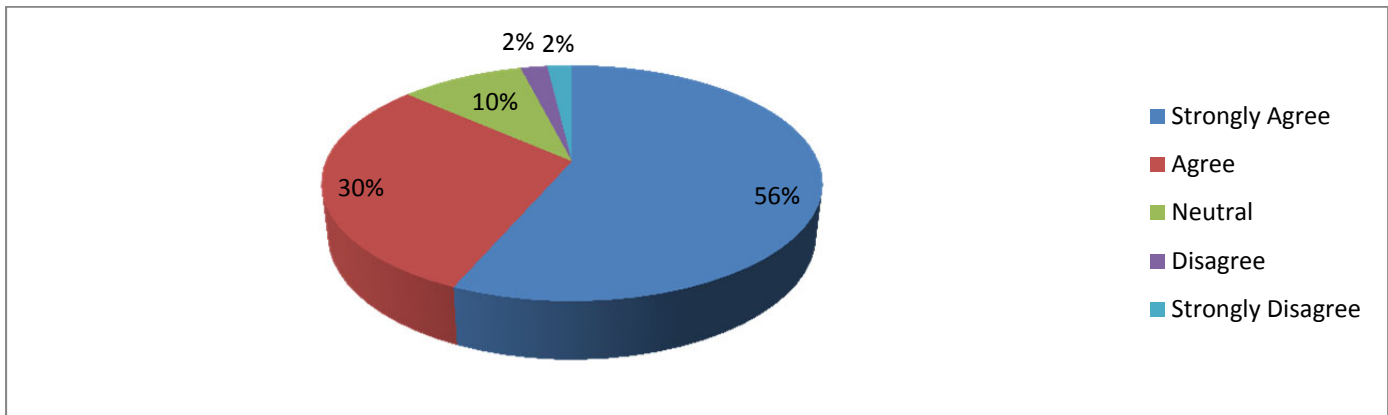
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 536            | 127   | 17      | 2        | 2                 |

**5. I have the opportunity to share my gifts of time, talent, expertise and wisdom here at St. Lads**



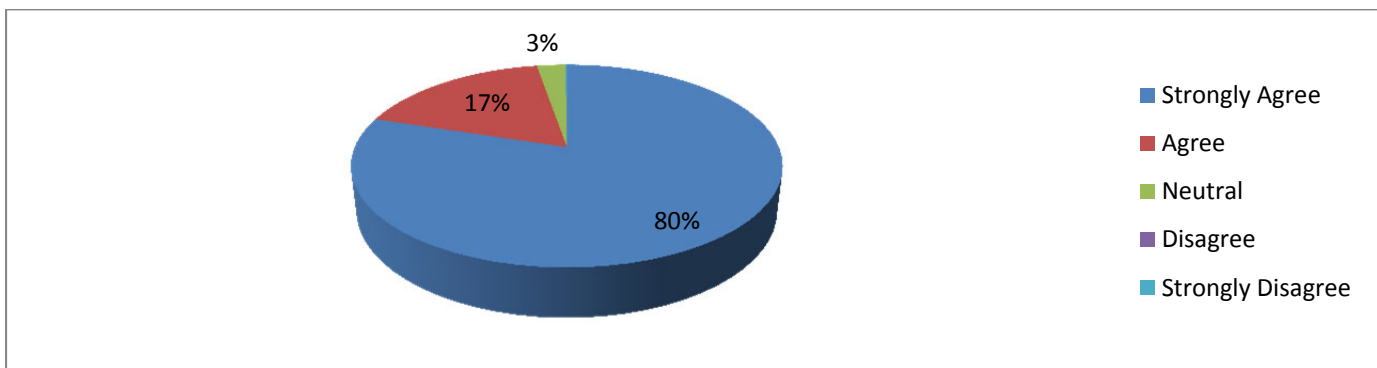
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 428            | 205   | 13      | 6        | 2                 |

**6. I am personally invited to attend events, functions and celebrations here at St. Ladislus Parish.**



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 355            | 188   | 60      | 13       | 12                |

**7. Would you recommend St. Ladislus to your family and/or friends?**



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 532            | 116   | 17      | 0        | 1                 |

# The following pages contain all the feedback from the preceding 7 Survey Statements and a section defined as Further Comments

## 1 When I celebrate Liturgy here at St. Ladislav, I feel like I am part of a “warm” Community.

- We chose St. Lads because we were greeted warmly at the door
- Each of us should make an effort to welcome our brothers & sisters who are less outgoing before Mass & Donut Sundays
- We need to encourage ALL people to sing.
- we need more name tag Sundays
- I have seen a change in myself
- Get the people in the back to move to the front
- Stress all areas of God and cut back on people’s wants
- More name tag Sundays or something similar
- Love name tag Sundays
- Need more Name Tag Sundays
- Add CYO Sports teams
- More youth Faith Building Events
- Depends on the parishioners at the Mass that day.
- Currently don’t know what is going on except for the liturgical calendar.
- Any plans to mail the bulletin?
- Get kids more involved ( Like Catholic Schools do )...
  - While the children’s choir is singing, we could have other children be ushers and lectors and have kids at the altar to greet the priest/deacon for the sign of peace
- ‘get some structure on kids grades 4-8 to get more involved in the church
- Need more familiar hymns more often
- More chairs with arms would be helpful
- Keep on welcoming people
- Smile and say Hello
- Hard to improve because everyone is very accepting
- Have a Youth Mass once a month
- Everyone attends as a “stand alone “ unit. Perhaps there might be a way to get better interaction.
- There are too many narcissistic people in Westlake and many of them live in this Parish
- I appreciate the participation in songs and prayers of the congregation
- Hard to answer this as most people at Mass are not “engaged” ( don’t participate)
- Improve the Music ministry
- Modernize or get some guitars to make music more of a celebration
- At the Eucharist, we need to drop the 2 rows of ministers and have them surround the altar. It reminds me of the infantry.
- I like the liveliness and the many ministers
- I visited several parishes when I moved to this area and felt the “warmest” spiritual environment here at St. Lads
- You don’t know me
- Share more information when stating your name during greeting before Mass
- Sometimes people are friendly and other times they ignore my greeting when there is someone more “important” to talk to ( this includes parish staff also )
- Get some additional coat racks and have people take off coats in winter
- Need livelier music

- It would be better if there were more mention of the (community” activity /ministry in the prayers
- More fellowship and being more open to strangers
- Less singing

## **2A Parish Leaders do an excellent job of communicating with me in regards to Activities and Events**

- Need more detailed communication regarding what the volunteer activity entails
- The bulletin has too many articles – it should focus on relevant activities in our Parish
- More lead time in announcing special events
- Sometimes the same announcement is made several times at Mass. ( commentator, deacon, leader )
- Need more youth Volunteers
- There are many choices

## **2B Parish Leaders do an excellent job of communicating with me in regards to Volunteer Activities**

- Email notices of meetings so people can apply to the various groups
- A chart of vacancies/openings available in each ministry should be displayed somewhere
- I am new to this place, recently moved to Westlake.
- Proofread the bulletin before printing ( or use spell check )
- I have heard that some who volunteer and not “called’ or are a long list
- We signed up for volunteering twice and no one has contacted us.
- Too many people volunteer for things at the Fair and No one ever contacts them
- Too many volunteers and then not everybody can help then.
- Contact people who sign up for activities
- When someone volunteers....give that person an opportunity to be involved. Some groups are dominated by others.
- I wish I was back volunteering. ( 89 years young )
- We need to extend out into the community to non-Catholics religions.
- Need more activities for teens and families/couples in 30’s and 40’s
- Have the volunteer activities communicated more than once a year ( Multiple fairs )
- Need more opportunities to volunteer as a family with young kids
- Have activities and events listed on the website
- Publish needed volunteers in the bulletin.
- Clean up the bulletin. It is too busy. Have one column for activities, one for volunteer opportunities in same place each week.
- Too many people sign up and then you don’t get to help
- Let families know how to sign up to take up the offertory
- Provide more information on options to volunteer
- I did not get contacted after volunteering
- Sometimes there is conflict of information between pre-Mass announcements, bulletins and mailings ( lot better these days)
- Maybe more interesting 50+ events in the evening. ( written by a 75 yr old )
- Weekly explanation of activities ( 1 or 2 a week ) in the bulletin
- Not all activities and events have enough information provided
- Not sure I know all of the volunteer opportunities. The yearly ministry fair is good. Perhaps a weekly article in the bulletin about a ministry ( not an individual ) would help
- It seems very clickishat St. Lads
- Get children more involved
- I am personally limited to volunteering because of poor health
- Need to offer the volunteering event 2 times per year
- Send out some personal invitations
- Get personal invitations from members and not just from the leaders
- I really need service hours ( age unknown)
- Too many errors in the bulletin
- A list given out annually of all the opportunities available – email special needs
- Need more than one parish fair
- Do not fill in your name as EM if it is not your month to do this. At the 11 A.M. Mass, people assigned feel not needed

- Would love to know more about children's activities ( age 6 )
- Keep asking individuals to participate
- Advertise specific jobs within groups. ( rather than simple invites to become active )

### **3 I feel like I belong here at St. Ladislav Parish**

- Have parishioners reach out to new people ( visitors and parishioners )
- Have the parish call each Parish family once a month
- It is not the fault of the parish. My husband has alzheimers and dementia and relates to old parish...and therefore can't get that involved at this time.
- I feel very strongly involved in the Catholic Church because of the Eucharist
- Welcomed warmly but wish there were opportunities to meet single people . Have no family here.
- Need more gatherings and more speakers
- I need to get more involved
- Can more be done in include people with special needs----areas to volunteer..social
- We have nice greeters
- Sometimes greeters don't seem to be in place prior to Mass
- Sometimes the congregation and ministries feel cliquy.
- Weekday liturgy is beautiful.
- The Cantors need improvement on weekends
- Organ music is joyful
- I am a new parishioner and getting more and more acclimated
- One Mass at another church was outside and that was a great testimony for others to see us worship
- Sometimes, when the people at mass and staff are friendly, but other times they are not
- Keep politics out of petitions, homilies etc. We are not evangelical "Christian" we are Catholics
- I have rated this a "9". It is really up to me to make this a "10"

### **4 I am warmly greeted when I celebrate Liturgy here at St. Ladislav Parish**

- Now I know more people because of joining and reaching out. ( Wasn't until I made connections )
- Some of the ushers are less enthusiastic than others ( not necessarily the younger ones!) ...and please have a dress code
- "Bolster" greeters view of what they do and how important that simple hello is
- More name tag Sundays. It gives people comfort in saying hello when they might not do it otherwise
- 11 A.M. Sunday is our usual Mass. We know many and they know us.
- We need more interaction.
- Most of the time, but not always.'
- Some greeters are not as friendly
- Greeters need to be more friendly
- Some greeters are friendly, some are not. Some stand and talk to each other the whole time and ignore people walking in
- Greeters could smile more
- Need greeters at the door with a smile and say " Hello"
- Sometimes greeters do not greet me
- All parishioners should be welcomed
- Greeters need to be more outgoing and helpful to find seats
- Train greeters on smiling and being warm as we enter. Dissuade unhappy people from being greeters
- Greeters aren't always at liturgies --sometimes they are talking to each other.--they need training
- Not all ushers greet people as they come into church. Ushers need to be trained as greeters.



- Greeters at entrance is not a necessity for me as we are greeted once Mass starts
- I feel an excellent opportunity to greet others at mass as led by the Parish Leaders
- One church we visited had a time set aside before church for parishioners to share some needing prayers ( 46 yr old)
- Follow Psalms in the book
- Weekday Masses are not as welcoming
- Have heard from GUESTS that they feel welcome

## **5 I have the opportunity to share my gifts of time , talent, expertise and wisdom here at St. Ladislas.**

- Speakers at Masses need to communicate different groups to join
- Attempt to engage younger people (20-30 )....Perhaps catch the during Good Shepherd programs, First Communion Programs etc.
- I am not significantly involved, but that is my fault
- Perhaps a questionnaire that asks what talents or strengths a person can contribute ( or not), but to be available if needed. ( teacher, musician, business contacts, baking )...especially encourage mid age and younger persons. There are talented people we have not “touched’ or tapped into. What can they bring to the Lord’s table?
- Need more outreach to parishioners like home visits by fellow parishioners to ask people to give their gifts to Parish.
- Need more youth activities
- Need more kids jobs
- Everyone has the opportunity to volunteer.
- Expertise and wisdom can be shared “in committee” depending upon the group leaders. Father Don and Bob Hertl welcome any ideas, even ones that challenge.
- Too many groups run by the same dominant people
- Have tried to join some groups, but they seem to be controlled by “cliques” who don’t welcome new members and want to stay in “control”
- Feel I would if parish was based on homily and bulletin
- I have filled out a ministry form twice now and have only been contact by one ministry
- I signed up for several groups/activities on a “Welcome” Sunday and I never heard from any of them
- The activities are well done. It makes you want to be part of something that meets the high expectations of the organizers and planners. The time you spend is participating is fulfilling, positive and productive to the people of that activity.
- I am still working
- I have not been reached out to
- Maybe have an outreach night where people come and pray to explore their gifts and then sign up or Mentor in a ministry to see if it is for them
- When one person does multiple jobs at a liturgy, it appears that there is no need for anyone else ( 67 yr old input)
- I can volunteer in 2 years after my boys go off to college. Right now we travel a lot.
- Some older committees that are long established are not open to new ideas and suggestions
- There are opportunities in some places, but others have people involved that oppose change and it does not feel as inviting and so people don’t come after a while because new ideas are not “welcomed”
- I wish they would give Communion in small paper cups as I get cold sores. Also people have colds drinking out of gold chalices. ( 85 yr old)
- We are failing to ask what people would like to do. We are just asking about our need.

## **6 I am personally invited to attend events, functions, and celebrations here at St. Ladislas Parish.**

- More announcements needed from the pulpit about events so that we get more participation

- Need more Fathers Phoners
- More information in bulletin, internet and phone
- Lack of follow up after signing up for a specific group
- Need more personal invitations
- We need to invite those we don't see often – new and younger people
- There are not enough events for younger kids ( age 13 )
- If “personally” includes email, then I agree
- Perhaps a phone call to members who have been in attendance
- Do a calendar for the full year and send out in January

## **7 Would you recommend St. Ladislav to your family and/or friends?**

- Encourage new move Ins ( neighborhoods )....When I moved into Westlake in 2009, 3 people from Protestant Church came with cookies and information about their choir, etc. We should copy this idea.
- We have recommended St. Lads and several have joined our Parish.
- More announcements needed from the pulpit about events so that we get more participation
- Love Father Don and his messages
- I would recommend Catholicism to anyone because of its universality.
- We have a family member who came back after 25 years.
- Need the Tabernacle at least in a better view.
- More inspiring stations of the cross
- The music does not engage us. It is slow, out-of-date and often non-musical.
- I have made copies of the Streaming of the Sunday Mass to send to family and friends
- I always recommend St. Lads to family and friends
- Music needs to be improved
- Sermons are excellent
- I have invited friends to attend weekend liturgies and they keep coming (remark from a 65 Yr old )
- The music/organ is sometimes tough to listen to
- Opportunity for others to hear Fr. Don's homilies.
- Send invite ( nicely done) to people in the area for a special Mass—Might get more to attend
- New wine, new skins

## **Further Comments**

- The Blessed Mother is honored at this Church
- The Good Shepherd Program has been wonderful for my family
- Donut Sundays are always a hit with kids and gives parents an opportunity to get together with others—this builds community
- We just relocated to this area and are visiting all the Catholic Churches to find the right one to join
- 50+ Group should consider holding activities in the evening after 5 P.M. so those that work can get involved
- Why do we sit during communion before the consecrated host is put away?
- Pastor could personally welcome new people after Mass on their way out.
- It is very obvious that everyone is happy at St. Lads. Happy to be a member of this great parish. Truly a family of love and receivers of wonderful messages.

- We are registered members of another parish, but for personal reasons we attend St. Lads occasionally and always feel welcome here.
- I tell everyone how I feel and how wonderful our parish is
- If possible, some type of instruction for teens on the reality of the Eucharist being the actual body and blood of Jesus to help them and strengthen them when their faith is challenged in college
- Father Snyder and others give excellent sermons.
- Thrust of parish is positive and toward improvement.
- Wish I had time to participate more. First Parish I joined because I liked it so much.
- This parish is very warm and welcoming. Sermons Inspire. Father Snyder is awesome. I love it here!
- Recycle after Parish events. Use recycled items. Use products that can be recycled.
- I think we should do more adult education and offer some courses on parenting for young families
- You need drums in the Music
- Music needs to improve.
- The liturgies don't feel like a celebration! Sometimes we just go through the motions. (comment from a 71 yr old)
- God Bless Father Don and Sister Johnica. Father Don always provides an amazing sermon.
- My wife loves Fr. Snyder's sermons
- I would like to hear and see more study and explanation of the Bible during Mass.
- I would like to see programs advertising contemporary Catholic/Christian/Presentation Issues.
- I would like to see Fr. Charles Curran presentation on the Joy of Love -? Conscience which he presented in Cleveland 9/22.
- Parish has a wonderful warmth. Fr. Snyder's homilies are outstanding.
- Relationships with the Support of St. Ignatius is great work.
- I need to join St. Lads. Just moved to the area. I am used to a more traditional church.
- Parish staff is excellent ( except for spelling in the bulletin ) I used to work as a proofreader. I would be glad to volunteer as a proofreader ( Rezabek )
- Father Don is great.
- Father Don's homilies are great.
- Return to the old Gloria
- Regarding Best Friends here.....not why I come , but a good thing
- Emulate Deacon John's reading method.....He's not theatrical, he reads clearly and well
- Thank you for being here and for my family
- I could not imagine a better parish to have grown old in
- We don't attend Mass enough mostly due to our schedule
- Find new ways to bring the WAY group to participate and get younger members into the liturgy. Have a Youth Mass where they are the EM's, readers etc. Get them involved beyond their own meetings. ( 65 yr comments)
- I believe that the EM's should be "re-trained" every year here in this parish to remind them that "eye contact" and a smile would be beneficial. A server at Bob Evans knows the importance of a smile. The EM's are serving the Best Bread in town.
- As a lector, I would like Bob Hertl or Fr. Don to conduct a "refresher" meeting where we are encouraged and critiqued ( positively of course) and to remind us that we are not reading a "boring" announcement or proclamation.
- This is a wonderful parish and the best since I have participated since Childhood.
- Pastor Fr. Don is the absolute best.
- I am not your traditional Roman Catholic. I believe in birth control and marriage equality, but I still feel welcome here at St. Lads.
- We have children and we like the Good Shepherd Program.
- My wife and I moved to St. Lads in 2000 after being at St. Bernadette for 12 years and one other parish all my life. We did shop around, and found our place here at St. Lads.
- I like our parish and Father Don.
- I find St. Lads a warm and welcoming Parish. We have strong ties to our former parish due to a large support group. We go to Mass at St. Lads and like it a lot, but I don't have much time to be involved.

- I feel very connected to the gospel in my daily life. My family visits from outside the country. I very much enjoy our services and the homilies.
- I have always felt warmly welcome here . I have felt that there are many opportunities to volunteer and to work on my spiritual life. I just wish I had more time in my life for all the wonderful things that St. Lads offers.
- Dick and I gave our heart and Soul to this parish when it began. We still belong.
- I felt welcome when I joined and became a volunteer on the welcoming team which has enabled me to meet other.
- I think the Evangelization Team does a fantastic job. I especially love receiving free books. I like how they reach out to college kids. The WAY group under Amanda's leadership has a huge blessing to my children.
- I have recently begun to attend Mass here. I find it warm and welcoming and am interested in learning more. I appreciate Fr. Don's approach and messages.
- Would like to volunteer for "Team" groups. Other congregations have "Group", ie families to support each other. I don't know if it has been tried in our parish. ( UCC does )
- In June 1991, I came to St. Lads for 8 A.M. Mass except Mass was at 7:30, so I sat in the back of the church. After Mass, I was waiting for people to exit when a gentle man ( seated in the pew in front of me ), introduced himself as Bob Hertl ( Pastoral Associate ). I have been a Catholic all my life. I have moved in and out of Parishes all my life. I have never been in a church where staff members introduced themselves. The next day, I came and registered at St. Lads. Our parish has always been very friendly and I miss seeing my friends. You are all in my prayers. (Coletta Fratus.)
- I feel welcome in any Catholic Church because of the Eucharist.
- Regarding Spiritual Needs Met....I don't think such an absolute statement is possible. The needs are helped to some degree.
- Deceased Father Cullen and Bob and Jackie Hertl do an excellent job os extending human warmth, as well as Sister Mary Joan. As a volunteer USO benefactor, It is difficult for me to participate in public assembly. I look forward to settle ment of the Mideast.
- I have always reached out to people not matriculating in this geographical area. A person can become tired of always being the one to create a "hello" by a phone call.
- Unlike many other parishes, I like that many people participate here, especially with singing
- We feel blessed that we found this parish years ago
- Would like a vigil light on the altar
- Wonderful Homilies, Great Good Shepherd and Confirmation Program
- Father Snyder does a great job with homilies and our parish
- Would appreciate more contemporary music during the liturgy
- My husband and I moved here 4 years ago from PA. We feel so very welcome and love everything about this Church
- Music needed to be updated and improve
- Need to reach out to include youth/teens in the liturgy
- I enjoy the Mass here and the homilies
- St. Lads is my alternative to my home parish of St. Clarence
- We have come from another parish, but we feel more comfortable with the community here at St Lads. I find it remarkable that my non-Catholic husband is comfortable here, so we are attending Mass much more regularly as a whole family.
- Put more emphasis on taking time to pray outside of Church
- Father Don is the best and makes us feel at home here. St. Bernadette is really our parish, but we get way more out of coming to St. Lads.
- The spirit of the community is wonderful and draws me back over and over again. Continue what you are doing as it is very special
- I really wish Father Don would say Mass at the 9 A.M. every Sunday. We enjoy his sermons.
- I am not a parishioner, but wish I could do it too. ( anonymous )
- A Sunday evening Mass would be wonderful. ( 5 P.M. or 5:30 P.M. )
- Good Shepherd Program and Sacrament preparation ( reconciliation for First Communion is fantastic)

- Amazing church, but I feel like the 9-12 Good Shepherd program could be tweaked a little bit. I feel like the time was too early, because school exits at 3:30, I get home at 3:45, and I leave at 3:50. There is hardly any time for me to relax in between, but I think the program is great.
- Would love to have tabernacle on altar with lighted candle as Bishop wanted
- Always enjoy and get so much out of Fathers talks and homilies so I come when able to Mass.
- Please stop doing Name Tag Sundays....it is phony and non effective.
- Change 50+ Club to a 50+ up to 65, and then another club from 65+. 50 year olds have more different activity levels than the average age of the current 50+ club. (57 yr old parishioner)
- This is the first parish where I feel a sense of Community
- No activities in this parish for single adults
- St. Lads needs a teen Mass also a teen/young adult mass Band/choir ( author unknown)
- The challenge is to begin engaging our children, high school students and young adults
- Additional Saturday Mass around 6:30 to 7 P.M.
- People do have the opportunity to be involved in this parish
- My ancestors were married, baptized and attended St. Lads
- Please consider exposition of the Blessed Sacrament as a group experience for the children
- I don't feel very comfortable here at St. Lad's and I probably will be moving back to my home parish in the next year. You did do something very good though when you started streaming the Mass on the internet. That is a very positive step in the right direction toward inclusion of the homebound and people in the nursing homes ( author unknown)
- We occasionally attend worship at Bay Presbyterian ( BPC) and truly enjoy the longer and more informative educational sermons. I think many of the Catholics attending BPC ( and there are a lot) came for that reason. I thought Bishops Quinn's style of preaching spoke to that need. I am not being a critic of Fr. Don, but just saying the BPC style is preferred. It saddens me to see that Mass at any time being 50% full. The homily needs to provide more instruction, Biblical Foundation, Inspiration and thought provoking info. Go to the BPC website and listen to the 8/20/16 sermon by church member and former missionary John Murtha and you will see what I am talking about.
- I find Father Snyder inspiring. I love his sermons, his attitude, and his leadership. Deeply wish you had a "quiet Mass " which is one with just entrance hymn, communion hymn and closing. Sometimes all the singing of everything is overwhelming, especially since I can't sing.
- Love Fr. Don. He gives the best homilies. We are blessed to have him. Deacon Dennis gives good homilies on Friday mornings.
- Celebration of the liturgy is prayerful and invites participation from the community. Homilies are excellent
- This is my Mom's Parish...I should be at St. Bernadette ( Guest )
- I would love to have more newer hymns. I don't see young people singing.
- More variety of music and instruments. Love guitar, choir, harp. Maybe involved high school kids – Sometimes sing the Our Father. Projection of words to song behind the altar.
- Beautiful church and grounds
- I like when the church has warm colors. The stark white feels a bit too sterile and doesn't match the warmth of the parish.
- Have Family Masses where all members do all things. (podium, collection etc). this will get more non-gray hairs involved.
- I joined St. Lads because I enjoyed participating n Generations of Faith. I wish there were more communal activities like that.
- People always sit in the same area. If you intrude on their "territory", they are not happy and may be ask you to move! Some people save whole rows and then no one ever comes to sit there.
- On occasional Sundays, consider coffee and donuts in the Front Entrance Foyer to Engage most parishioners more conveniently
- Father Snyder's Homilies are the best
- Music Needs improvement – old and stale
- Young church is not visible (teens)
- I am a member of the Cub/Boy Scouts (age 14)

- I am a GUEST, but have visited St. Lads on numerous occasions and I have not only felt welcome, but am always anxious to return. Fr. Don is an inspiration and his homilies or by far the best I have ever heard.
- Would love to see Stained Glass Windows
- Miss Candles to light in the Church for a loved one.
- I live in Rocky River, but I enjoy attending Mass here on occasion. If I lived closer, I would have no problem becoming a member here.
- My husband is in a nursing home, and I spend the day with him, so not much time to volunteer.
- The church, not just St. Lads, needs to figure out how to attract the next generation. Not seeing much leadership here in that area.
- I feel very welcome here and feel every Sat or Sun. is a great day for my family and me.
- Eucharistic Adoration would be great....even a Divine Mercy Hour
- Enjoy Donut Social on Sundays a lot....Like Name Tag Sunday
- St. Lads is a Family Focused Church
- I have been in many different parishes in the Cleveland are. St. Lads is special because of the leadership and people in this parish community. I feel loved here.
- I am not a parishioner at St. Lads, but I come for the homilies.
- The most important function is to join committees and be an active part of the church.
- The homilies are great by all who give them and would like to hear the choir more often.
- I would like to hear more uplifting, through meditative songs during the liturgies. I feel that sometimes they are very down and everyone sings as if dying. Please note that I don't mean modern much on liturgy, just some life. We tend to repeat songs ever so often. There are so many beautiful songs that we could add.
- I would love to see a Sunday evening Mass time. That would be great for those who can't make it other times. I would love for the Sunday evening mass to be "teen centered" as far as music liturgy. I think this would be really well received.
- I belonged to another local parish for years but needed a change and found St. Lads to be so welcoming and everyone so friendly, that I knew it was right for me.
- Music is a weakness of the Sunday service. The banging on the organ/piano distracts from the prayfulness. The changes made last week made it worse. Suggest more of a carnival like atmosphere.
- Very happy here...how can we get our young people (high school and college) to stay faithful and involved. Thanks for the campus outreach and the WAY group.
- I am 94 and no longer able to participate.
- I know we probably won't get a tabernacle on the altar....so how about a candle outside the chapel ? New people ask us where is the tabernacle and a candle will let people know.
- The acoustics are the best of any church. This is very necessary for the hard of hearing. The use of chairs instead of pews is great.
- I would like to see the music during the liturgy become more up-tempo and uplifting. The musicians generally do a good job, but a lot of times the music is slow and plodding. I have also notice the piano/organ player and cantor become out of sync quite often.
- Bulletin –should list those sick that we are paying for as well as the funerals that recently happened. Don't think Baptisms are routinely reported.
- Regarding the "Responsorial Psalm". We suggest you sing the response only but "Read Only" the passages.
- Sermons are very meaningful.
- Love that St. Lads is so welcoming and non-judgmental. All generations are included and I like that families volunteer together while ushering.
- St. Lads is a wonderful spiritual experience.
- St Lads is an exceptional parish I love coming here as a GUEST. St. Lads is a loving, inclusive, caring community in every way.
- Turn the AIR off.
- I love the positive upbeat atmosphere here.
- I love St. Lads. Father Don's Homilies are unparalleled. I enjoy morning Mass when I am able to attend. When a death occurred in our family, the funeral choir, Fr. Don and the funeral groups were very caring . ( Sue O'Connor )

- I am very proud and glad to be part of St. Lads. Father Don is a leader I want to follow and a main reason I am at St. Lads.
- Father Don provides meaningful homilies....they are down to earth and right for the times we live in. They are not strictly from the Gospel. Great Job!
- I see no ways to improve as all involved are doing a great job.
- The church itself is pleasing and comfortable to worship in.
- The liturgy here is a breath of fresh air compared to my home parish.
- My soul is fed here at St. Lads.
- Some of the singers are better than other and I would only use the better ones. Speed up the communion by having more people give out the Eucharist and less people doing the wine. I would hope that you share the results of the survey with the parish.
- St. Lads is the best parish I have ever belonged to.
- The Gloria is a wonderful prayer that seems to get lost in the chorus when sung.
- Follow Pope Francis.
- Music – Mass for high school/young adults (drums, guitar etc.)...Love Name Tag Sunday.
- Although St. Lads has so much to offer in a variety of ways, I sometimes feel we have too much that is offered. Some ministries seem duplicative and can really be combined.
- This is my parish...family church, Married here, Children baptized here. Our children enjoy the Good Shepherd Program.
- Music during the liturgy needs to improve. The Gloria can be shortened by eliminating the middle refrain.
- Some Masses run too long. Excellent people are present in this parish. Awesome social activities such as Fish Fry. Father Don is a tremendous leader.
- A bit too much music. Please Start Mass on time.
- I don't understand some of the guest priests. I love it when I hear a liturgy and can apply it to real life. I cannot do so with some of the guest priests. I wish the children's liturgy went to age 10 or 12.
- I attended the recent Mom's group presentation where Fr. Don gave a talk about resurrection. It was very moving and beautiful. Perhaps we could have quarterly "ministry talks" in the evening with Fr. Don. It would be great if he could speak for an hour on topics like forgiveness, radiating Christ's joy, finding God in the storms of life. Fr. Don is a wonderful speaker and he has a great gift. Consider a "Theology on Tap"...BYO wine and cheese or Dessert hour.
- I am spiritually fulfilled at St. Lads and want my children to be raised with Faith.
- Provide Employment Networking Events. Fr. Don's ability to make gospel relevant to today's life challenges is a gift! Keeping the Gospel relevant keeps me coming.
- More use of email and text reminders. Mail these results to all parishioners.
- Many times that 9 A.M. St. Lads fits in my schedule better than my home parish (8A.M. and 10 A.M.). I really like Fr. Snyder's sermons as they really hit home and make sense.
- We really like the Good Shepherd program for our children.
- I am always inspired by Fr. Snyder.
- I really love Mass here at St. Lads.
- I enjoy Fr. Snyder's homilies. I always take away something from his homily. Very enlightening.
- Father Don delivers great homilies. St. Lads is very warm and inviting.
- Please improve the music
- Visiting Westlake from Kansas City. St. Lads is a warm and friendly atmosphere. I have been here a few times before and chose this Mass over others in the area. ( Guest )
- This parish always seems to anticipate the needs of the parishioners.
- Homily at St. Lads is very applicable to daily life.
- I left St. Lads and then came back. This is home. ( Age 62 20+ years in Parish )
- St. Lads is an extremely welcoming parish. One improvement would be to have kneelers added to the seats at church. I find it difficult to pray without kneelers.
- I always leave Mass smiling.
- I would like to know more about children's classes/services/learning available...if available
- No more name tags in church. In the parish hall but not in church. It distracts from the mass.
- St. Lads is certainly trying to engage everyone in the faith and Church.

- I do not participate in any activities due to work and family obligations. It is often too hot in the church – any season. Why don't we sing the responsorial song that is in the missal from that weeks reading ?
- The liturgies and leadership is the best. Thank you for your words and teachings. I look forward to this every week. Thank you Fr. Don.
- Sometimes I feel people ( leaders in the parish ) may be more concerned about how people dress or act instead of appreciating that people are attending no matter how little they may volunteer or interact.
- My children would enjoy attending a youth/team Mass on a regular basis ( monthly)
- St. Lads is a very welcoming community. We are very fortunate to have Father Snyder and his spiritual leadership. Sister Mary Joan has always enhanced our worship with her beautiful music and the inclusion of so many dedicated parishioners in the choir. Bob Hertl certainly is a wonderful inspiration to use all. Everyone on the staff seems so welcoming to use all. Thank you and may God bless all in your ministries.
- Clergy are great. I really enjoy coming to church.
- Why not put collection baskets at the top of each aisle? Parishioners can put their envelopes in the basket as they enter Mass creating less commotion during the Mass.
- I wish more people would volunteer. It is great to give back.
- Music – liven it up a bit, some songs drag –good but drag.....Need a youth Mass and youth Music
- Because people do so much traveling, they bring us diseases we are not normally exposed to. I will not drink after anyone, therefore I don not partake in the blood of Christ. Why don't you dip it?
- Please cut down on the long intro songs. Way too long! You lost the interest of the audience.
- Somehow get the feeling that many parishioners are snobbish even rude. ( not everyone )
- I appreciate all of the time and effort put forth by Father Snyder, the staff, and all of the volunteers who help to make St. Lads such a great place to worship.
- More donuts ! ( 5 year old )
- Music – it would be helpful to have the numbers of the songs to be sung posted on the altar.
- I belong to a parish in the inner city but live in the area. ( Guest )
- I would attend daily Mass if it was scheduled at a time where I could still make it to work on time. 7:00.
- St. Lads is a very welcoming parish.
- I feel very much at peace here. A warm community. Unpretentious. The Homilies are very insightful and inspiring. Congratulations to a wonderful community of faith.
- CRYROOM...yes, there is a cry room. Maybe this should be mentioned in the bulletins. We have several agitated kids around us and it is very distracting.
- Thank you for being a good example of Parish. I am taking a copy of this to my home parish in Glenfield NY. ( Guest age 69)
- I truly enjoy being a part of this wonderful parish and am very satisfied with the parish community.
- Great Homilies.
- Would love to see Generations of Faith come back.
- I enjoy Fr. Snyder's Homilies.
- I think that as a parish, you are doing all you can to invite people into parish life. It is on people to get involved. Make the choice to become more active.
- I like all the homilies.
- I enjoy attending the Mom's group once a month. I think a Dad's group would be great also.
- Thanks to all the extra efforts done by the Parish Staff especially from liturgies, music, teaching youth. Thanks.